



Return Authorization Form-Guidelines and Information **Please Read Carefully******

- >Return Authorization is Required for all Returns/Exchanges-returns may not be accepted/credited without an RA#
- >All problems must be reported to Seda France within 10 days of receipt of shipment
- >DO NOT DISCARD any portion of damaged items or packaging without authorization from Seda France
- >A completed copy of this form must accompany all claims and returns
- >**Refunds will take the form of in-house credit, unless otherwise stated by SEDA FRANCE**

v 06.14.12

Business Name		Contact		Invoice #		RA #	
Business Address (if different from address on invoice)							
Business Phone		Accounting Phone (if different)			Email		

Reason Codes

A-broken candle D-missing components G-incorrect labeling J-other
B-broken bottle E-incorrect fragrance H-incorrect product Notes:
C-damaged decorative boxes F-returning excess I-defective

I am reporting the following problem:		Error Origin:	
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Item Code	QTY	Description	Price	Reason Code	Item Code

REPLACE my item with the same product		Comments:
EXCHANGE for different product		
Please apply a CREDIT to my account		

FOR SEDA USE ONLY

Tracking Numbers:
Comments: